

# My RRS – System Requirements

## MY RRS Client Machine Requirements

### Client Software

#### Computer Requirements:

- Microsoft Windows 8.1 / 10 (64-bit)
  - 📌 Professional / Enterprise

#### Server Requirements

- Microsoft Windows Server: 2012 R2 / 2016
  - 📌 Standard / Enterprise

#### Requirements for both Computer(s) and Servers

- Only the latest service packs for Windows are supported
  - 📌 Any other “Operating Systems” not explicitly listed here are **unsupported**
- Internet Explorer 11
  - 📌 Any other web browsers not explicitly listed here are **unsupported**

### Client Hardware

- Internet Connection – Recommended Minimums:
  - 📌 1-2 users: 5 Mbps Download / 1 Mbps Upload
  - 📌 3-4 users: 10 Mbps Download / 2 Mbps Upload
  - 📌 5-8 users: 15 Mbps Download / 3 Mbps Upload
  - 📌 9+ users: Add 5 Mbps Download / 1 Mbps Upload per every + three users.
- Dual Core CPU or better
- Hard Drive: 160 GB or higher
- RAM: 4GB or higher
- Monitor with a resolution of 1366x768 or higher

## Desktop Printers

Selecting a printer:

- Must be a business printer model
- Brother Printers are the preferred brand for RRS
- Other Recommended printer brands:
  - 📄 Brother
  - 📄 HP
  - 📄 Lexmark
  - 📄 Okidata 320/420 (Dot Matrix for **Printing Invoices**)

## RR POS Printers

- Star TSP650II (Receipt Printer)
- My RRS customers with HP Printers must install the **HP Universal Printing PCL 6** driver on their client machine.
  - 📄 The Universal Printer Driver for specific models of printers can be downloaded from HP.com
  - 📄 **Printer will need a driver for the Windows Server 2012 Operating System (or newer) to be able to run on the My RRS Server.**
    - ❖ Go to the manufacturer's website, go to the tech specs/support page to look at the driver, it will then show which Operating Systems are supported.
- During each user session, you can access one (1) printer from the client machine. This printer will be whatever printer is set as the default printer on the client machine. Once you log into the My RRS server the printer settings are automatically set to the printers default settings.
- My RRS licenses are sold per user.