



AURES TECHNOLOGIES, INC.

ADVANCE EXCHANGE AND EXTENDED WARRANTY OPTIONS

ADVANCE EXCHANGE WARRANTY OPTIONS:

- Advance Exchange program includes replacement terminal and shipping from AURES for arrival next/second business day at customer location. Customer is responsible for swapping terminal including potential Hard Drive/SSD swap at customer location.
- Customer is issued an RMA Number and is responsible for returning downed terminal within 3 weeks or will be invoiced for the cost of replacement terminal and shipping.
- *****TIP for Quick Advance Exchange***:** upon receipt of the replacement terminal, customer performs terminal swap and puts the downed terminal into the replacement terminal carton and then ships downed terminal back to AURES immediately.
- Advance Exchange Options cover the first 1-year or 3-years after initial purchase. Year 4+ reverts to depot maintenance performed at AURES facility with parts and labor charged on T&M basis.

Price is per terminal*, charged at time of initial purchase:

- **1-Year Advance Exchange Option: \$**
- **3-Year Advance Exchange Option: \$**

EXTENDED DEPOT WARRANTY OPTIONS:

- Extends standard depot warranty to 4 or 5 years with maintenance performed at AURES facility.
- Coverage includes parts and labor, except that this warranty shall not cover failures of products that result from: abuse, misuse, ordinary wear and tear of the products, or damage to motherboard due to inadequate surge suppression.
- Customer pays shipping cost for terminal to arrive at AURES facility.
- AURES pays ground shipping cost for terminal return to customer location.

Price is per terminal*, charged at time of initial purchase:

- **Year 4 Extended Depot Maintenance performed at AURES facility: \$**
- **Year 4 & 5 Extended Depot Maintenance performed at AURES facility: \$**

*All prices subject to change at any time without notice.